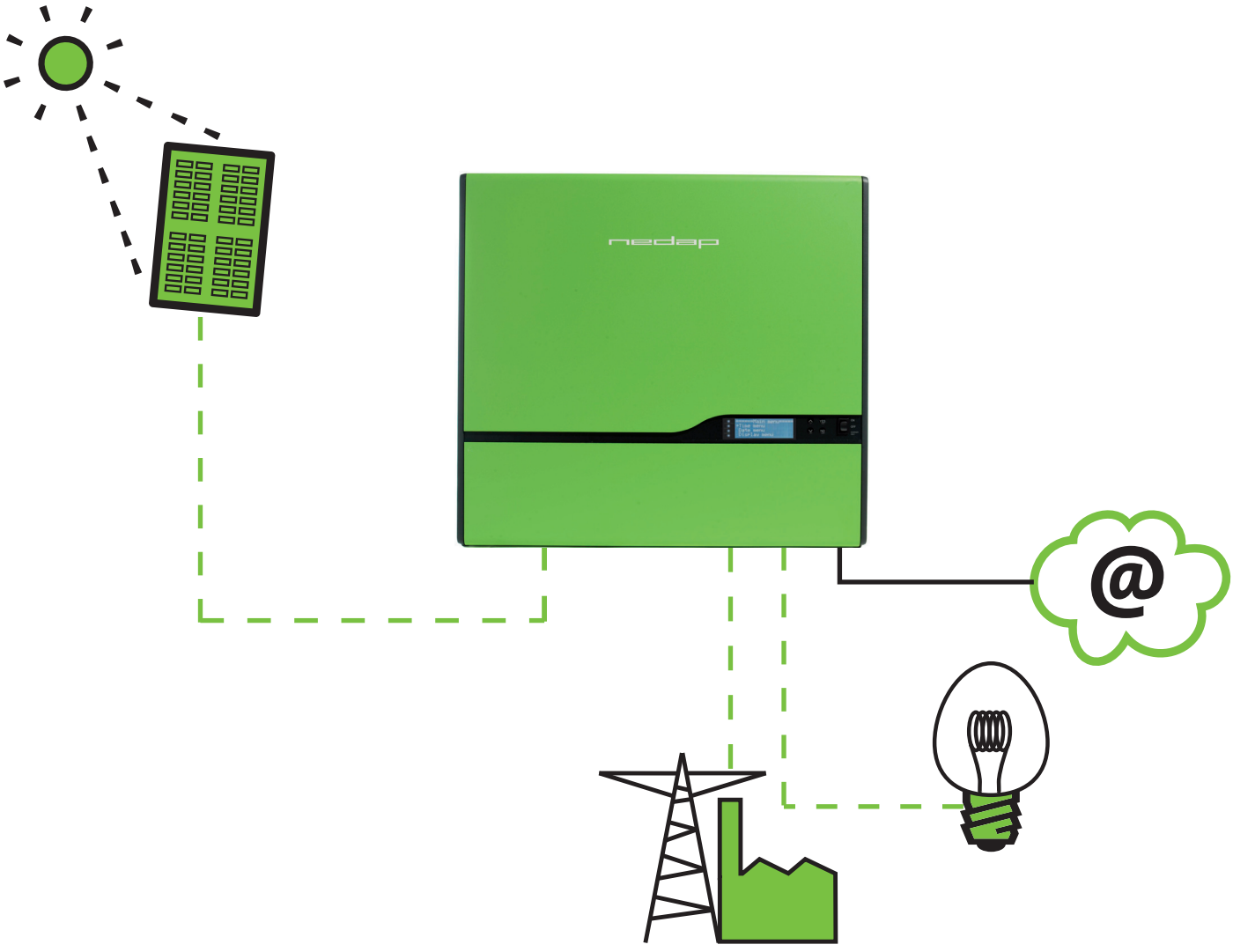
Installation Manual

PowerRouter Solar Inverter



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Date: 220513

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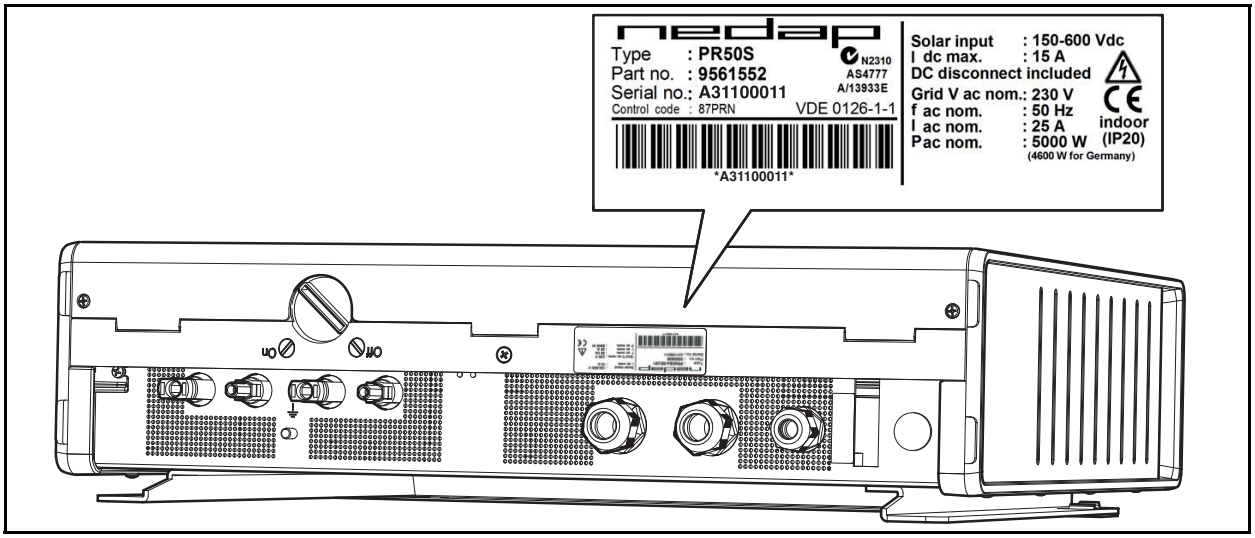
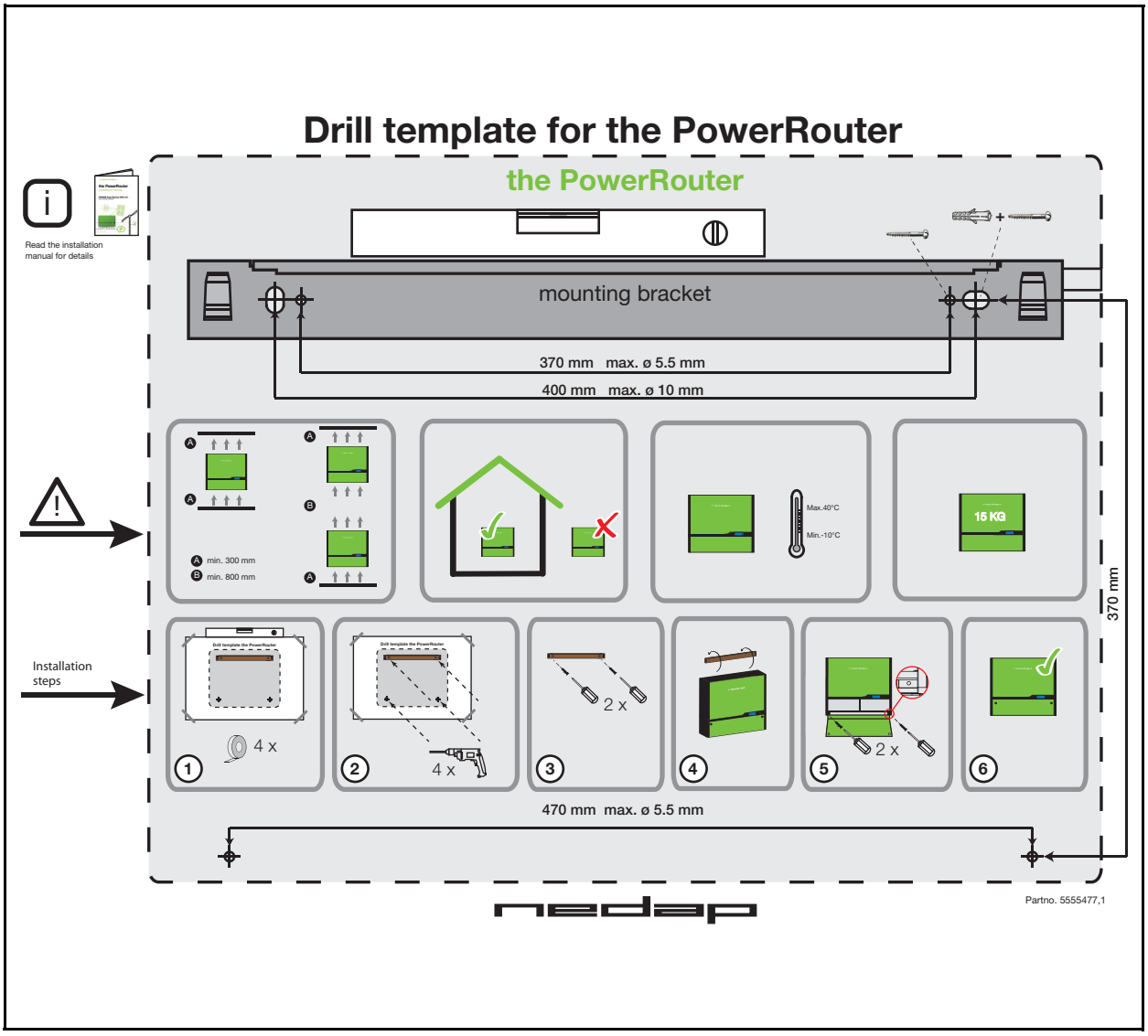
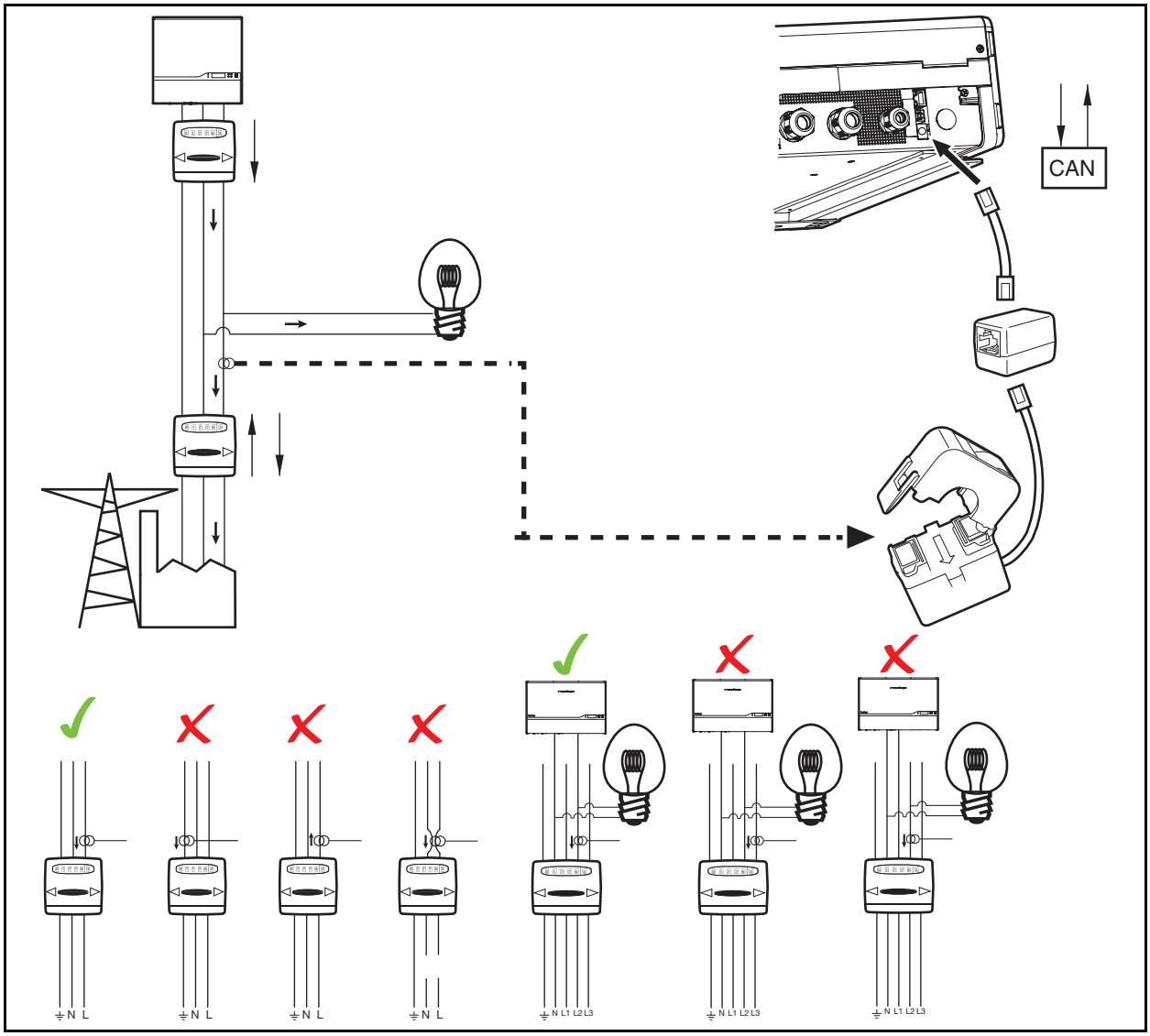

Type : PR50S
Part no. : 9561552
Serial no.: A31100011
Control code : 87PRN
VDE 0126-1-1
A31100011
Solar input : 150-600 Vdc
I dc max. : 15 A
DC disconnect included
Grid V ac nom.: 230 V
f ac nom. : 50 Hz
I ac nom. : 25 A
Pac nom. : 5000 W
(4600 W for Germany)
indoor
(IP20)
on
off

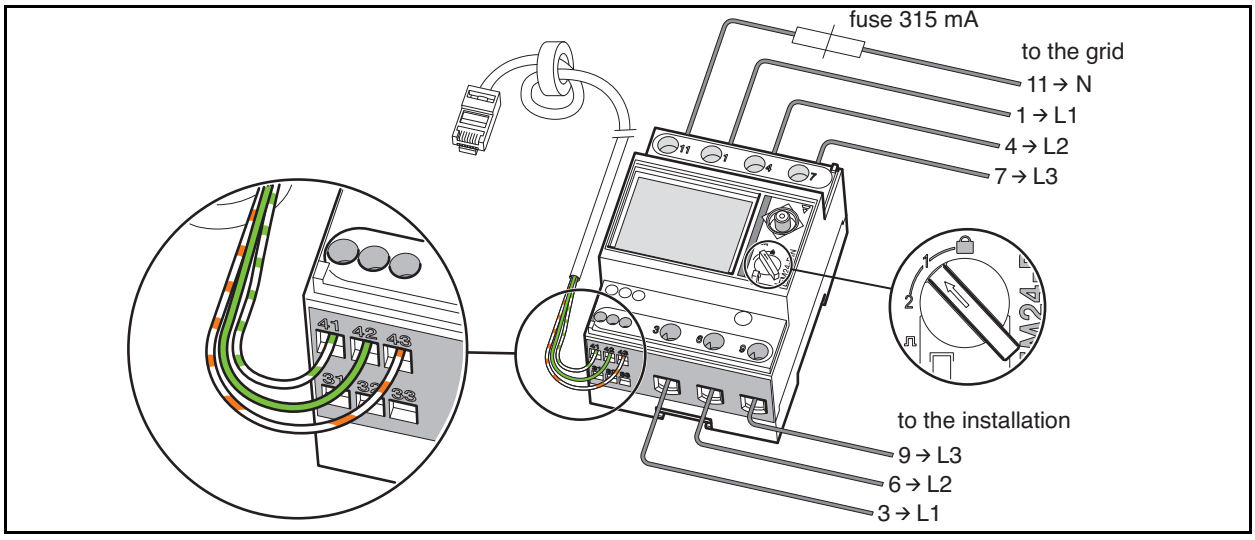
2


Drill template for the PowerRouter
the PowerRouter
Read the installation manual for details
mounting bracket
370 mm max. ø 5.5 mm
400 mm max. ø 10 mm
min. 300 mm
min. 800 mm
Max.40°C
Min.-10°C
15 KG
370 mm
Installation steps
4 x
4 x
2 x
2 x
470 mm max. ø 5.5 mm
Partno. 5555477,1

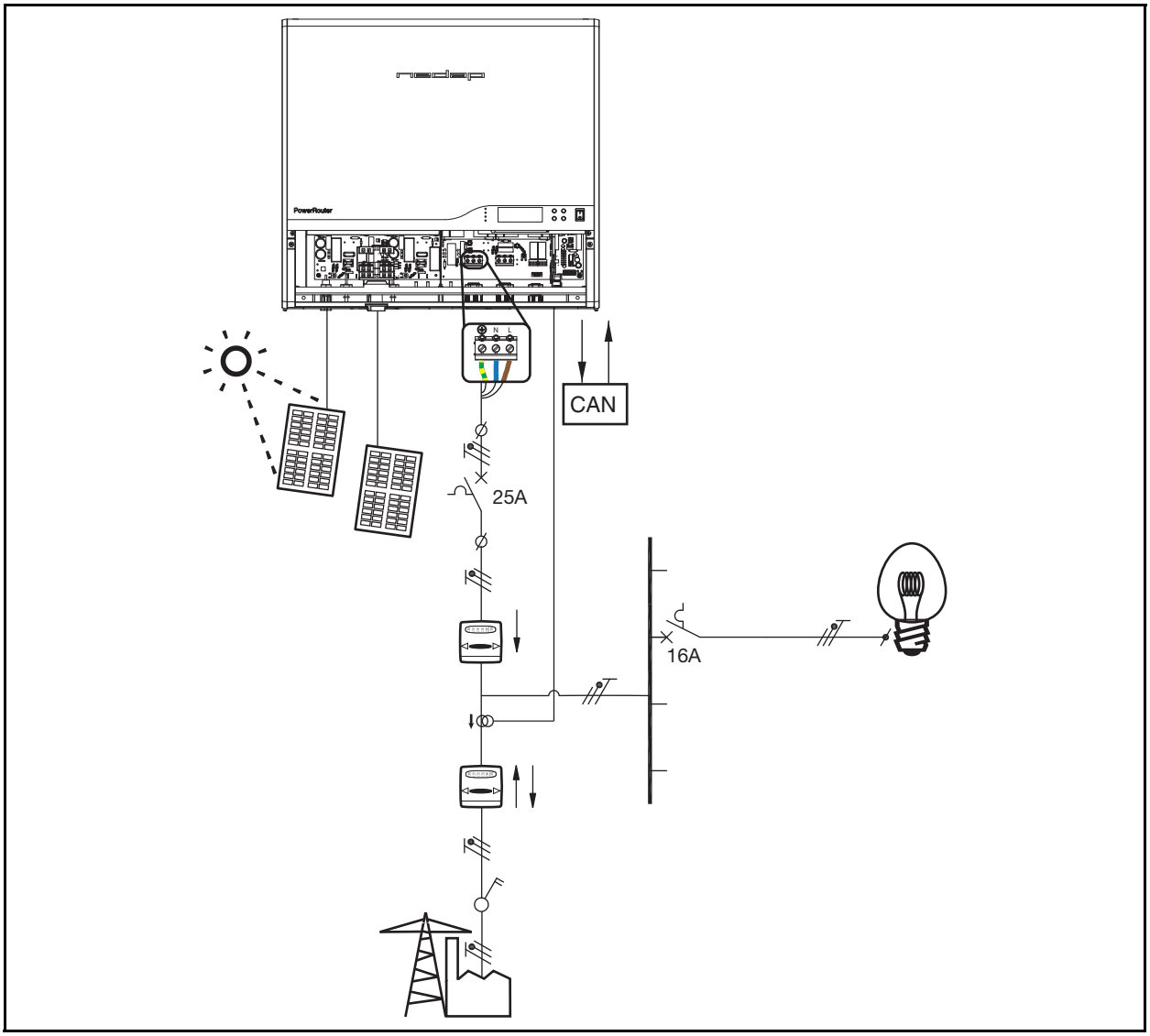
3


CAN
N L
N L
N L
N L
N L1 L2 L3
N L1 L2 L3
N L1 L2 L3

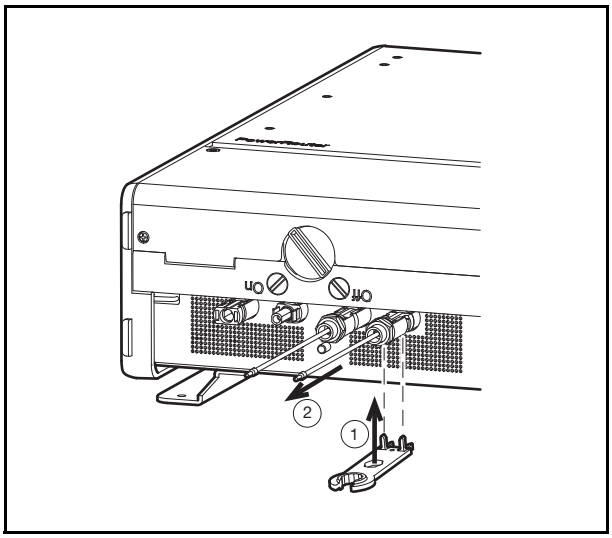
4


fuse 315 mA
to the grid
11 → N
1 → L1
4 → L2
7 → L3
41 42 43
31 32 33
to the installation
9 → L3
6 → L2
3 → L1

5



6



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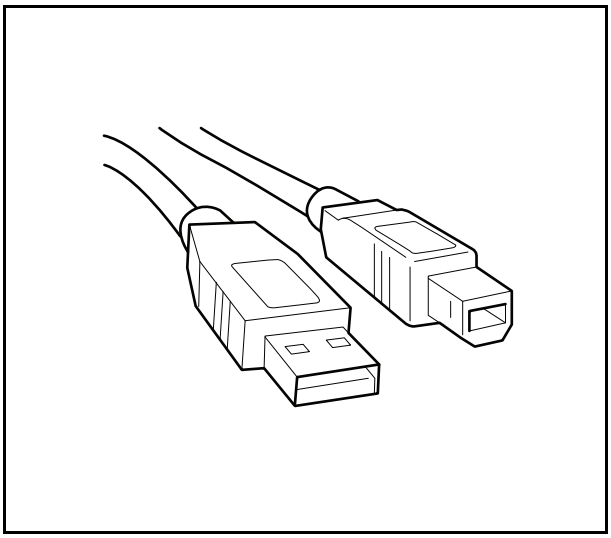

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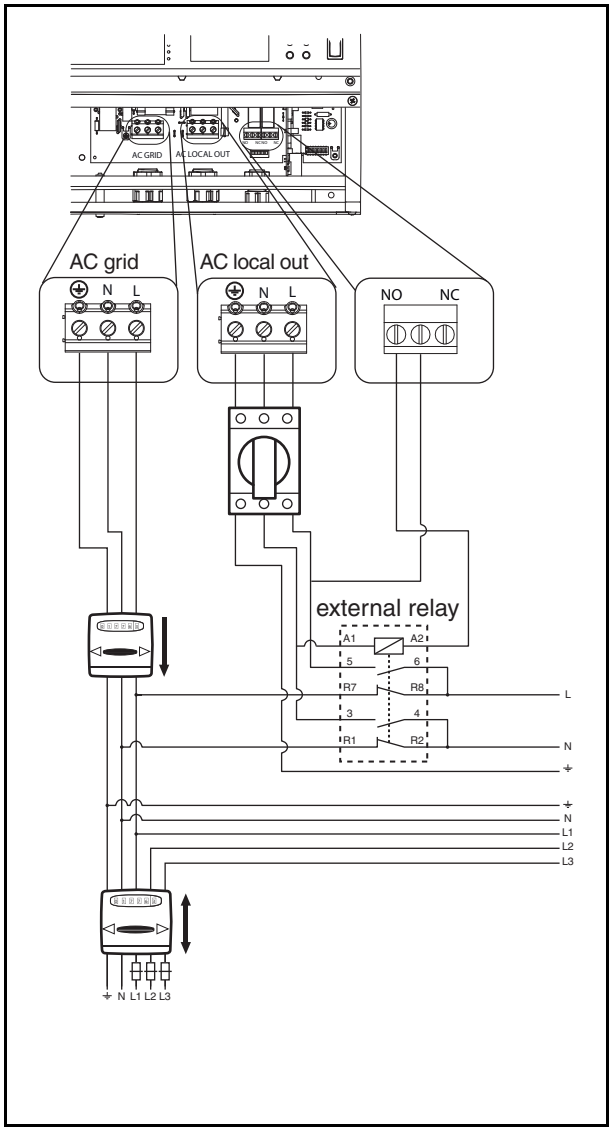
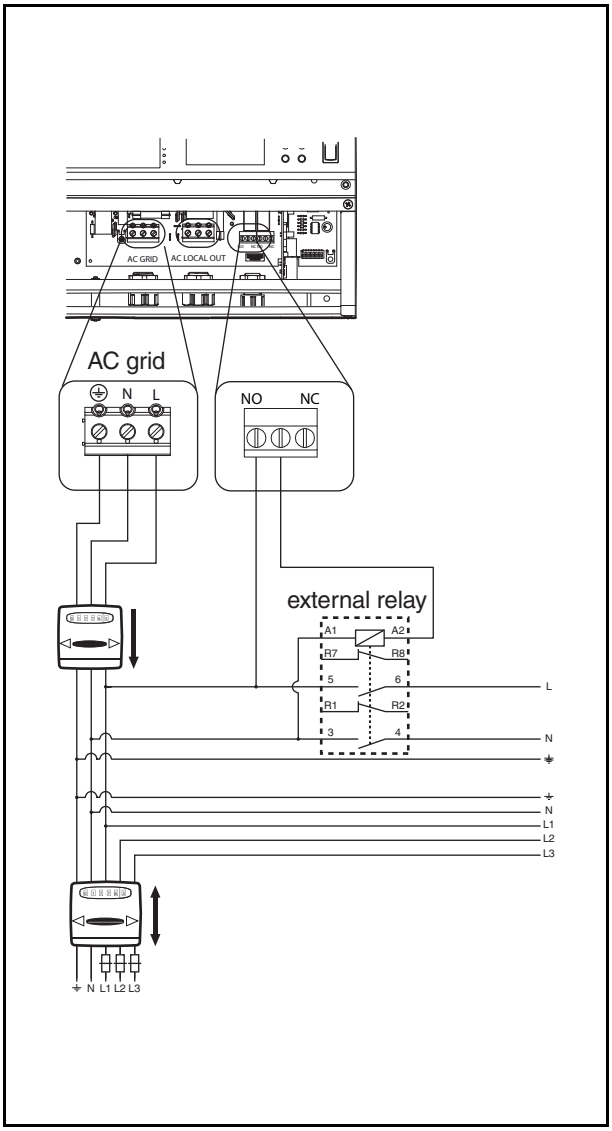
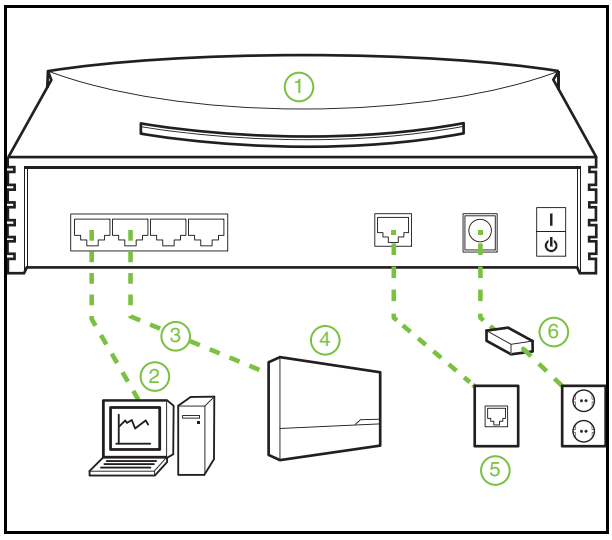

AC GRID
AC LOCAL OUT
AC grid
AC local out
N L
N L
NO NC
external relay
A1 A2
5 6
R7 R8
3 4
R1 R2
L
N
L1
L2
L3
N L1 L2 L3

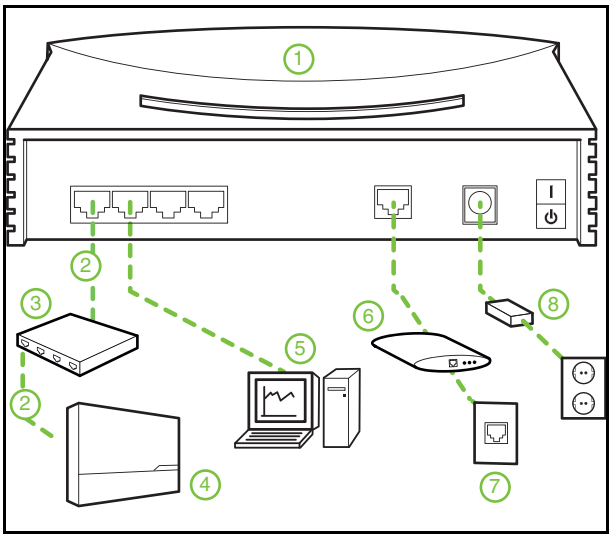
9


AC GRID
AC LOCAL OUT
AC grid
N L
NO NC
external relay
A1 A2
R7 R8
5 6
R1 R2
3 4
L
N
L1
L2
L3
N L1 L2 L3

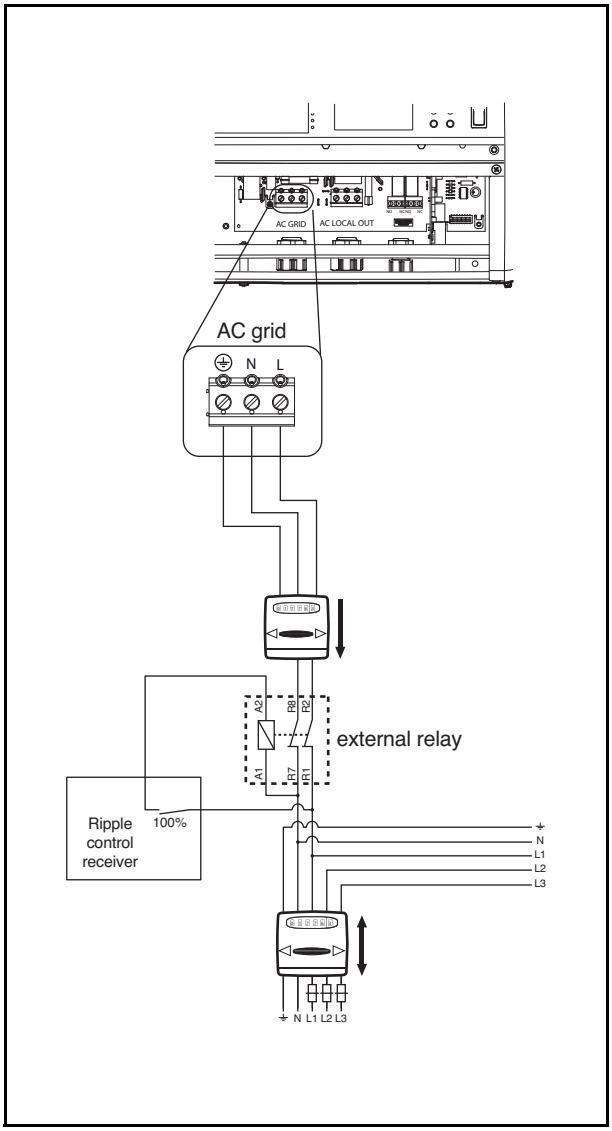
10


1
2
3
4
5
6

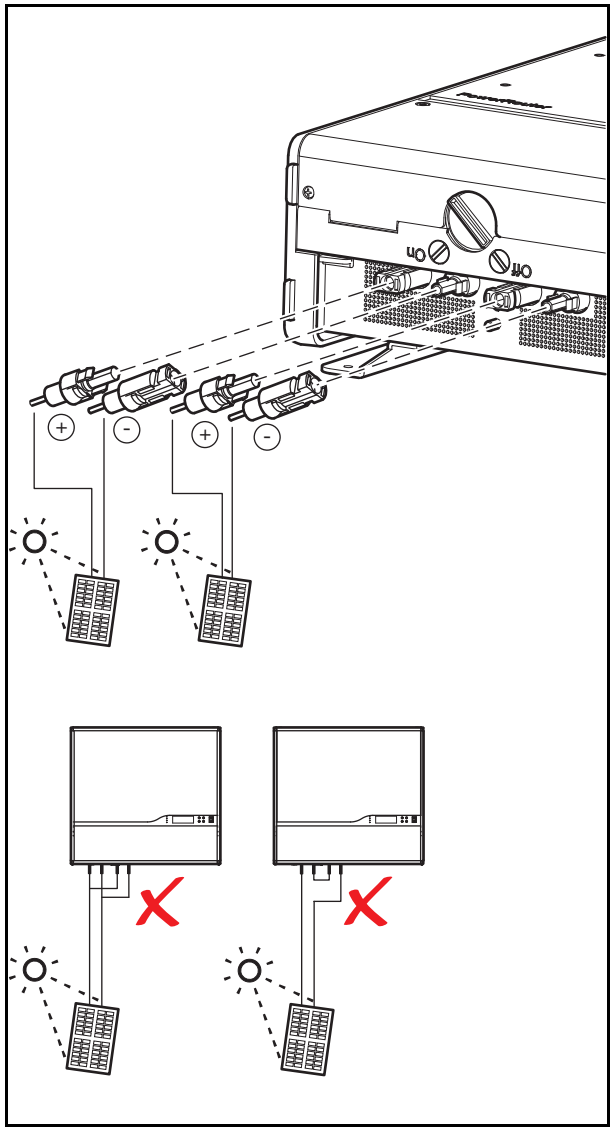
11


1
2
3
4
5
6
7
8

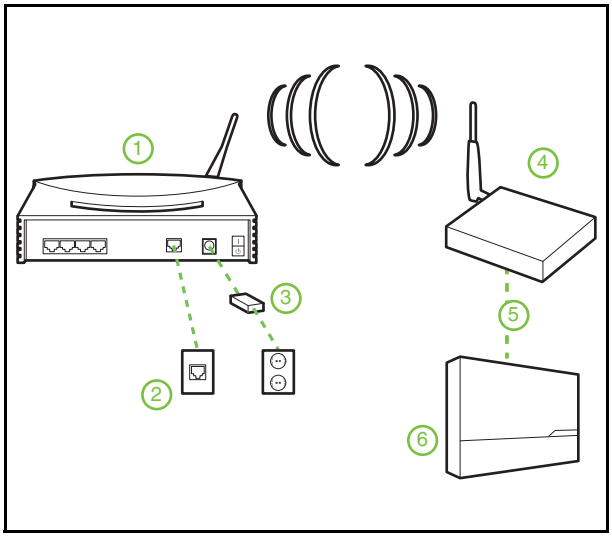
12


AC GRID
AC LOCAL OUT
AC grid
N
L
external relay
A2
R8
R2
A1
R7
R1
Ripple control receiver
100%
N
L1
L2
L3
N L1 L2 L3

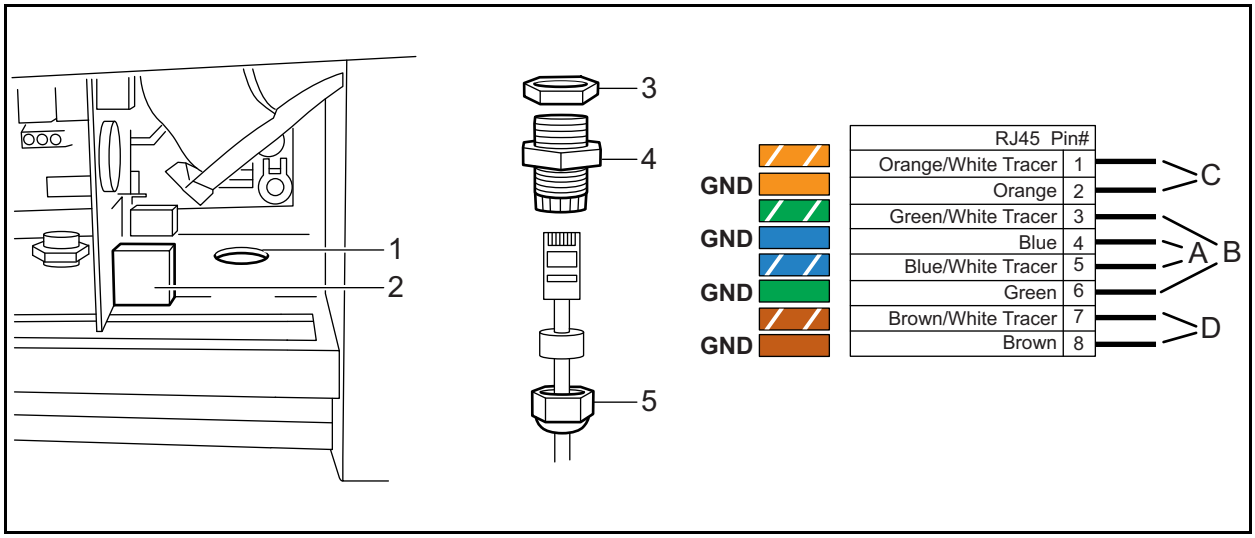
13


on
on
+
-
+
-

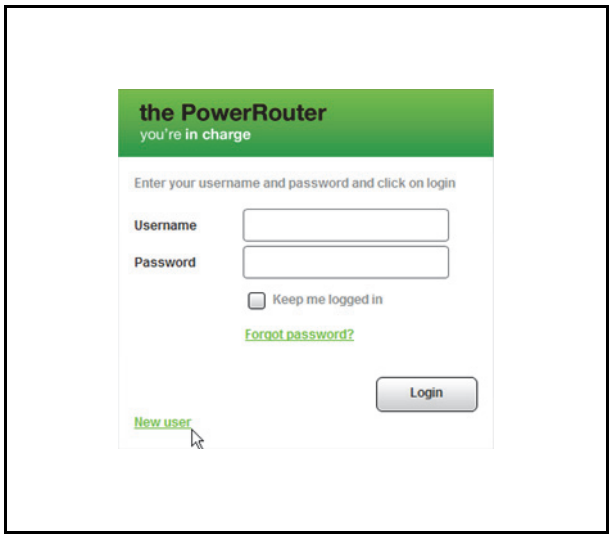
14


1
2
3
4
5
6

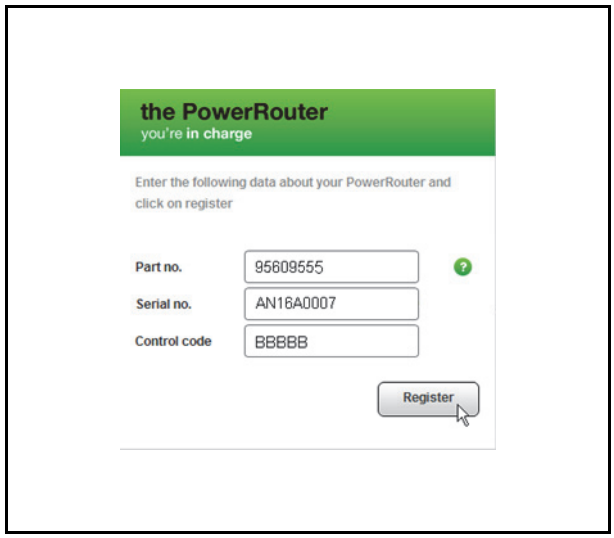
15


1
2
3
4
5
GND
GND
GND
GND
RJ45 Pin#
Orange/White Tracer 1
Orange 2
Green/White Tracer 3
Blue 4
Blue/White Tracer 5
Green 6
Brown/White Tracer 7
Brown 8
C
A
B
D

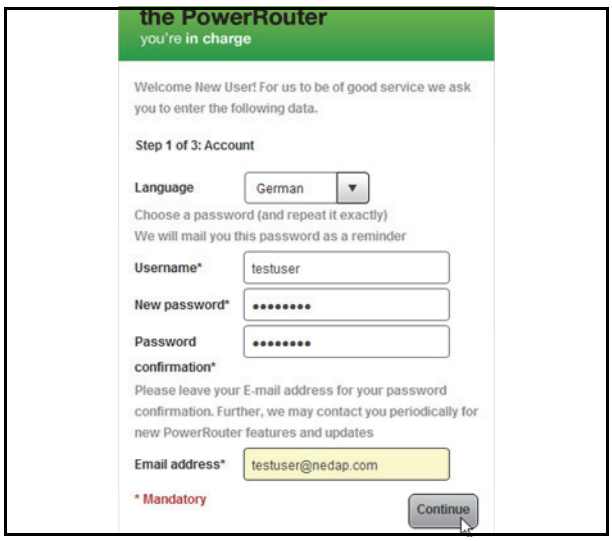
16


the PowerRouter
you're in charge
Enter your username and password and click on login
Username
Password
Keep me logged in
Forgot password?
Login
New user

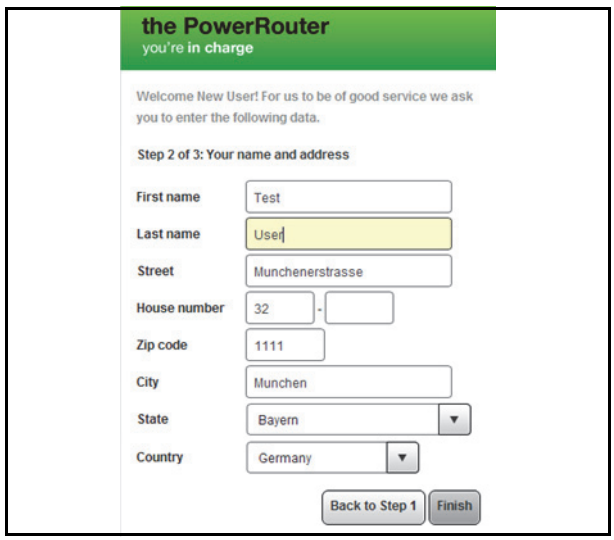
17


the PowerRouter
you're in charge
Enter the following data about your PowerRouter and click on register
Part no. 95609555
Serial no. AN16A0007
Control code BBBBB
Register

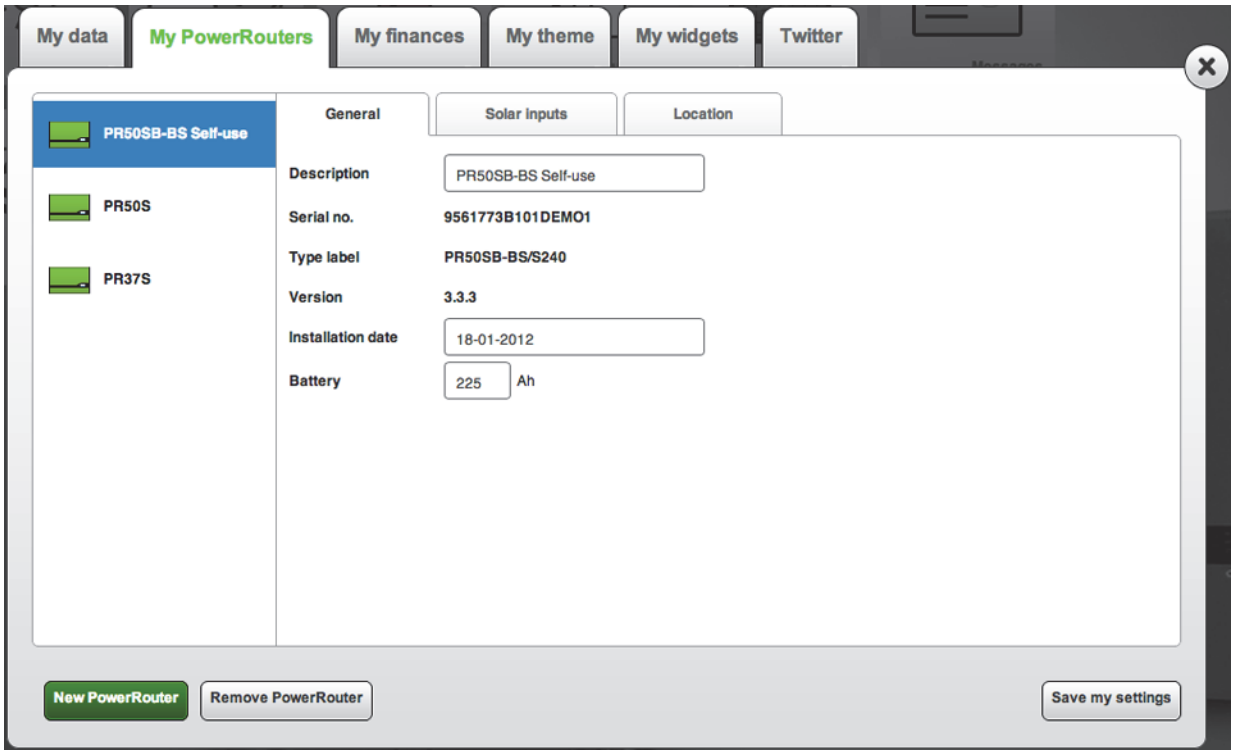
18


the PowerRouter
you're in charge
Welcome New User! For us to be of good service we ask you to enter the following data.
Step 1 of 3: Account
Language German
Choose a password (and repeat it exactly)
We will mail you this password as a reminder
Username* testuser
New password* ••••••••
Password confirmation* ••••••••
Please leave your E-mail address for your password confirmation. Further, we may contact you periodically for new PowerRouter features and updates
Email address* testuser@nedap.com
* Mandatory
Continue

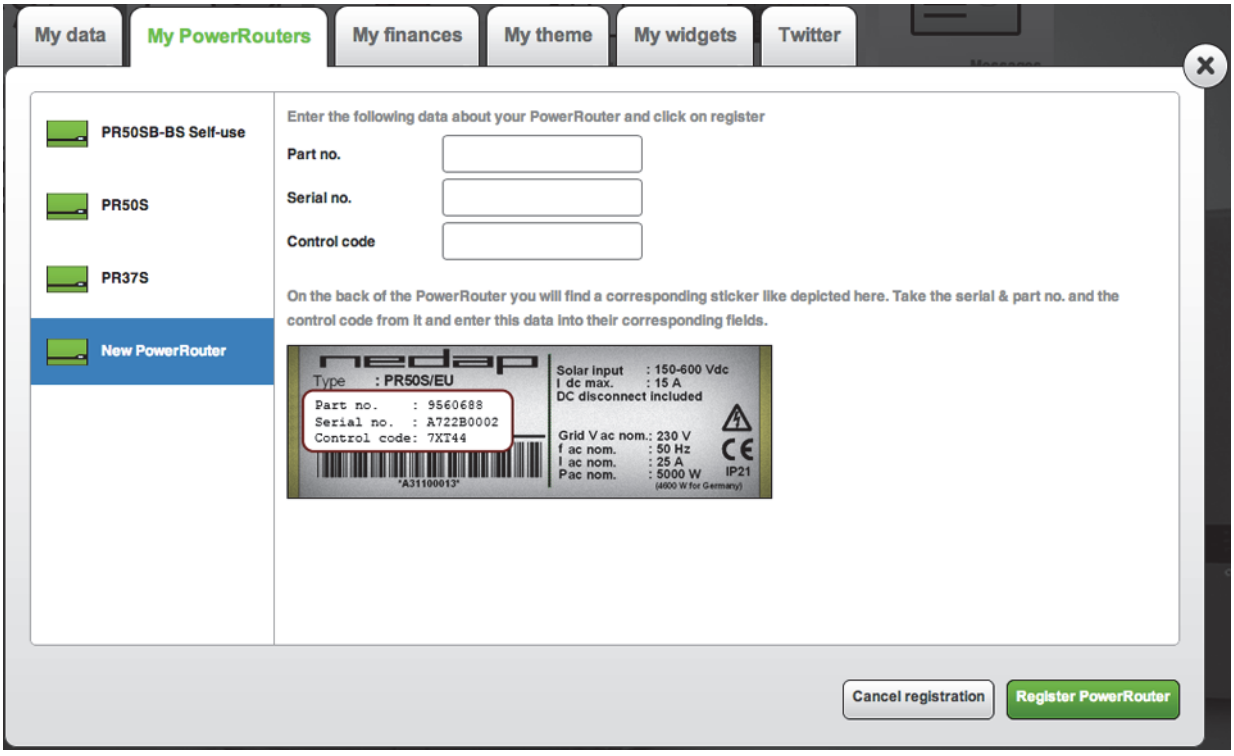
19


the PowerRouter
you're in charge
Welcome New User! For us to be of good service we ask you to enter the following data.
Step 2 of 3: Your name and address
First name Test
Last name User
Street Munchenerstrasse
House number 32
Zip code 1111
City Munchen
State Bayern
Country Germany
Back to Step 1
Finish

20


My data
My PowerRouters
My finances
My theme
My widgets
Twitter
PR50SB-BS Self-use
PR50S
PR37S
General
Solar inputs
Location
Description
PR50SB-BS Self-use
Serial no.
9561773B101DEMO1
Type label
PR50SB-BS/S240
Version
3.3.3
Installation date
18-01-2012
Battery
225
Ah
New PowerRouter
Remove PowerRouter
Save my settings

21


My data
My PowerRouters
My finances
My theme
My widgets
Twitter
PR50SB-BS Self-use
PR50S
PR37S
New PowerRouter
Enter the following data about your PowerRouter and click on register
Part no.
Serial no.
Control code
On the back of the PowerRouter you will find a corresponding sticker like depicted here. Take the serial & part no. and the control code from it and enter this data into their corresponding fields.
nedap
Type : PR50S/EU
Part no. : 9560688
Serial no. : A722B0002
Control code: 7XT44
Solar input : 150-600 Vdc
I dc max. : 15 A
DC disconnect included
Grid V ac nom.: 230 V
f ac nom. : 50 Hz
I ac nom. : 25 A
Pac nom. : 5000 W
IP21
Cancel registration
Register PowerRouter

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1 Introduction

1.1 Applicability

This installation manual is intended for qualified installation personnel. It describes how you can safely install, connect and start the following PowerRouter types:

- PR50S
- PR37S
- PR30S

1.2 Symbols used in the documentation

DANGER

This symbol indicates a hazardous situation which, if not avoided, could result in death or serious injury.

WARNING

This symbol indicates a situation which, if the instructions are not followed, could result in injury and damage to the equipment.

CAUTION

This symbol indicates a situation which, if the instructions are not followed, could result in damage to the equipment.

This symbol indicates additional information to ensure optimal operation of the system.

1.3 Warranty

PowerRouter factory warranty conditions
Our quality control program ensures that each PowerRouter product is manufactured to exact specifications and is thoroughly tested before leaving the factory.

5 year warranty
The Nedap factory warranty period is 5 years from the purchase date of the PowerRouter system. The warranty conditions are based on EU Directive 99/44/EC, without prejudice to any legal rights.

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Extended warranty
For all PowerRouter systems you can acquire a 5-year extension to the PowerRouter factory warranty, for a total of 10 years of warranty coverage. The extended warranty can only be purchased within 6 months of the PowerRouter delivery date.

Warranty conditions
If a PowerRouter becomes defective during its warranty period, one of the following services will be performed at no charge for materials, but exclusive of labour costs, at the discretion of the PowerRouter Helpdesk:

- Repair at Nedap N.V.
- Repair on site
- Exchange for a replacement unit (of equivalent value according to model and age)

Exclusion of liability
Warranty claims and liability for direct or indirect damage are excluded if arising from:

- Transport and storage damage
- Incorrect installation and/or commissioning
- Modifications, changes or attempted repairs by untrained and unauthorised personnel
- Incorrect use or inappropriate operation
- Insufficient ventilation of the device
- Failure to observe the applicable safety regulations
- Force majeure (e.g. lightning, overvoltage, storm, fire)
- Cosmetic shortcomings which do not influence the functioning of the unit
- Damage due to moisture and/or other environmental conditions

The installer/dealer who installed the PowerRouter must report the defective PowerRouter system to the PowerRouter Helpdesk. Nedap reserves the right to replace the unit with one having equal or better specifications, at Nedap's judgement.

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2 Safety

2.1 General safety

Before installing or using the PowerRouter, read all of the instructions and alerts on the hardware and in the user and installation manual.

2.2 PowerRouter

There are two labels on the PowerRouter (figure 1):

- A warning label indicating potential risks.
- A type label that provides technical specifications.

The image shows an example of the label. The labels may be different depending on the PowerRouter type.

2.3 Local grid

DANGER

The local grid delivers electrical power (230 V, 50 Hz).

WARNING

As an extra safety measure it is required that a 2-pole emergency switch is installed at the AC LOCAL OUT connection (if used). This emergency switch must be connected in accordance with the UPS-safety standard.

2.4 Public grid

DANGER

The AC grid delivers electrical power (230 V, 50 Hz).

CAUTION

Contact the local utility company before connecting the PowerRouter to the Public grid.

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2.5 Solar panels

DANGER

Solar panels produce electrical power when exposed to light and can cause an electric shock, energy, or fire hazard.

WARNING

Series fuse protection may be required, depending on the type and configuration of the solar panels used in the system.

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3 General description

3.1 The PowerRouter - intended use

The PowerRouter is a DC to AC solar inverter, designed for indoor use. It is designed for use with solar panels and connection to the grid. In case of a grid failure, the AC local out may supply backup power to the connected load. For more information visit www.PowerRouter.com.

The PowerRouter is compliant with the following standards:

- 2004/108/EC (EMI)
- 2006/95/EC (low voltage directive)

CAUTION

The PowerRouter has no servicable parts inside.

3.1.1 Internet connection

When the PowerRouter is connected to the internet the myPowerRouter.com web portal provides detailed system information (for example performance, profit) of your PowerRouter. The PowerRouter can even be remotely updated with new firmware containing the latest features, so the system is always kept up to date.

3.1.2 PowerRouter software installation tool

The software installation tool helps you to initialize the PowerRouter, make advanced setting, and update the PowerRouter firmware if applicable.

Before you can use the software installation tool, you must install the software on your computer. You can download the software installation tool from the website: www.PowerRouter.com. The software installation tool includes the latest available firmware version, so no additional downloads are required.

3.2 1-phase sensor (accessory PRA1SENSE)

With the signal from the 1-phase sensor, the PowerRouter determines the energy consumption from the public grid on one phase. With the 1-phase sensor the consumption of self generated solar energy is maximized. The 1-phase sensor can be ordered via your local Business Partner.

3.3 3-phase sensor (accessory PRA3SENSE)

With the signal from the 3-phase sensor, the PowerRouter determines the energy consumption from the public grid for a 3-phase system, and compensates on 1-phase if a compensating electric meter is used. With the 3-phase sensor the consumption of self generated solar energy is maximized. The 3-phase sensor can be ordered via your local Business Partner.

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3.4 External relay (accessory PRA1RLY)

You can use the external relay to:

- Setup a backup power supply (figure 8).

  If the public grid fails, the external relay is energised. The switch over to the local AC grid is done via one of the user-selectable relays (K201 / K202) of the PowerRouter. The backup capacity is limited, it depends on the amount of energy produced by the solar panels.

- Load management (figure 9).

  If the amount of solar energy fed to the public grid exceeds the programmed value, the PowerRouter can switch on additional loads via the external relay. How long the load stays switched on can be programmed in the PowerRouter, via advanced settings in the software installation tool.

- Isolate the PowerRouter from the public grid by a ripple control receiver (figure 12).

  The ripple control receiver is not included. The disconnection is according to the German directive EEG2012. Only the disconnect contacts of the relay are used.

The external relay can be ordered via your local Business Partner.

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4 Installation

4.1 Check the contents of the PowerRouter box

The PowerRouter box must contain the following:

- The PowerRouter.
- Wall-mounting bracket.
- Set of manuals, including the drill template.
- Clip-on ferrite core for the UTP cable (Internet).
- Cable gland (for installation in Italy).

4.2 Determine the mounting location

The installation location of the PowerRouter must meet the following:

- The PowerRouter must be mounted indoors.
- Mount the PowerRouter as close as possible to the meter cupboard.
- Do not mount the PowerRouter in direct sunlight.
- Do not mount the PowerRouter during periods of precipitation or high humidity (>95%). Moisture trapped within the location may cause corrosion and damage to the electronic components.
- The ambient air temperature must not exceed 40 °C; this is necessary to maintain a safe temperature of the internal components. The PowerRouter reduces the power output if the ambient air temperature exceeds 40 °C.
- The location is not accessible for children.
- The PowerRouter emits a slight hum during operation. This noise is normal and has no effect on performance, but it can be disturbing if the unit is installed on a wall in a living area, on the outside of a wall that is near a living area, or on certain types of materials (thin wood panels or sheet metal).
- The wall should be within ± 5° vertical.
- The mounting surface must be able to support the weight of the PowerRouter (15.5 kg).
- The type information sticker must be visible after mounting the PowerRouter (figure 1). The sticker contains the serial number which is the login code for the install wizard, the software installation tool and to register at www.myPowerRouter.com for logging and monitoring.
- The outside dimensions of the PowerRouter are 545 x 502 x 149 mm (W x H x D).
- The PowerRouter must be installed with 300 mm clearance at the top and bottom of the unit.
- If multiple PowerRouters are stacked there must be 800 mm of clearance between each PowerRouter.

DANGER

- Do not mount the PowerRouter on or underneath flammable construction materials.
- Do not mount the PowerRouter in areas where highly flammable materials are stored.
- Do not mount the PowerRouter in areas where there is a danger of explosion.

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WARNING

To prevent electric shock or other injury, check for existing electrical or plumbing installations in the walls before drilling the holes for the PowerRouter.

CAUTION

- Ensure that there is sufficient clearance for the airflow around the PowerRouter! Local regulations may require larger working clearances.
- If you mount the PowerRouter in a cabinet, closet or other relatively small enclosed area, sufficient air circulation must be provided in order to dissipate the heat generated by the unit.

4.3 Mount the PowerRouter

The PowerRouter is shipped with a wall-mounting bracket that is suitable for use on most walls.

To mount the PowerRouter:

1. Use the drill template provided with the PowerRouter to drill the holes for the wall-mounting bracket. (Follow the illustrated instructions on the drill template, figure 2.)
2. Mount the wall-mounting bracket.
3. Mount the PowerRouter.
4. Open the lower front cover.
5. Mount the additional screws (use a screwdriver with a blade-length of at least 160 mm).

4.4 Connect the AC grid

See figure 5 for the connection overview.

1. Install an AC Disconnect Switch between the PowerRouter and the AC grid.
2. Strip the insulation off the wires. To prevent overheating of the wires, you must use wires with a conductor size of 4 mm^2.
3. Pass the wires through the strain-reliefs at the bottom of the PowerRouter.
4. Connect the earth (⏚), phase (L) and neutral (N) wire from the AC grid to the AC disconnect switch, and from the AC disconnect switch to the GRID terminal on the PowerRouter.
5. Tighten the strain-reliefs with a torque between 1.2 Nm and 1.5 Nm.

WARNING

Before you connect the PowerRouter to the Public AC grid, contact the local utility company. They have to confirm that it is allowed to connect the system.

4.5 Connect the solar panels

See figure 13 for the overview of the solar panel connections

1. Make sure the DC Disconnect Switch on the PowerRouter is OFF.
2. Verify that the DC voltage and current of your solar installation do not exceed the maximum values specified on the type plate of the PowerRouter (600 VDC, 15 A).

EN

3. Check the polarity of the solar panel string by performing a voltage measurement.
4. Use a suitable tool to attach the MC4 plug to the solar panel string wires. Use copper wire (4 mm^2) for all wiring from the solar panel string to the PowerRouter. Only use solid or stranded wire. Do not use fine stranded wire.
5. Connect one string to the left solar panel string input terminals (use mating MC4 connectors).
6. If applicable connect the second string to the right input terminals (use mating MC4 connectors).

DANGER

The wires from the solar panels are always energised.

CAUTION

- Do not connect a single solar panel string to both solar panel string terminals simultaneously (parallel connection).
- Do not connect a single solar panel string to both solar panel string terminals in series.

- *To prevent static charge we advice to ground the supporting frame of your solar panels. Read the instructions of the manufacturer.*
- *The PowerRouter PR30S model has one solar panel string input.*

4.6 Connect a self-use sensor

4.6.1 Connect the 1-phase sensor (accessory)

See figure 3 for the connection overview.

1. Remove the protective cap from the PowerRouter's CANBUS connector.
2. Place the 1-phase sensor around the phase wire (L) which is going to the grid. It must be the same phase to which the PowerRouter is connected. The arrow on the sensor must point away from the PowerRouter.
3. Connect the 1-phase sensor cable to the UTP coupler, or directly to the PowerRouter.
4. If necessary connect a CAT5e UTP cable, with a maximum length of 10 meters, between the PowerRouter CAN port and the UTP coupler.

4.6.2 Connect the 3-phase sensor (accessory)

See figure 4 for the connection overview. The sensor is configured by the PowerRouter and requires no setup; only hard wiring is required.

1. Disconnect the PowerRouter from the Public AC grid.
2. Mount the 3-phase sensor in the position as shown in figure 5
3. Set the 3-phase sensor switch in the ‘I’ Position.
4. Connect the 3-phase sensor in accordance with the “3P.n” configuration.

EN

5. Connect the 1 meter sensor cable to the 3-phase sensor.
   a. Green/white wire -> sensor terminal 41.
   b. Green wire -> sensor terminal 42.
   c. Orange/white wire -> sensor terminal 43.
6. Place the ferrite core with one loop in the cable. The ferrite core must be within 10 cm of the PowerRouter.
7. Insert the RJ45 plug at the end of the sensor cable into the PowerRouter CAN port. A CAT5e network cable, with a maximum length of 25 meters, may be used to extend the connection (RJ45-connector type: T-568B).
8. After initialising (section 4.10), check the PowerRouter display for correct operation of the sensor – “Service menu –Status – Sensor”. If correct, “OK” will appear on the display (approx. 1.5 minutes after start-up).

CAUTION

Make sure the sensor is correctly installed. Wrong installation will result in no self-use maximization.

4.7 Connect the external relay (accessory)

4.7.1 Connect the external relay for load management

See figure 9 for the connection overview.

1. Connect the external relay. Use one of the user-selectable contacts K201 / K202.
2. Program the user-selectable contact K201 / K202 via advanced settings in the software installation tool.

CAUTION

The load that is connected to the relay must be 1-phase.

4.7.2 Connect the external relay to isolate the PowerRouter from the public grid

This option is only applicable for Germany (directive EEG2012). See figure 3 for the connection overview.

1. Connect the external relay.
2. Program the advanced settings in the software installation tool.

CAUTION

The load that is connected to the relay must be 1-phase.

DANGER

The “local out” output is only suitable for 1-phase loads. Connecting 1-phase of a 3-phase load, may lead to damage to the 3-phase load.

EN

4.7.3 Connect the external relay for a backup power supply

See figure 8 for the connection overview.

1. Connect the load to the external relay.
2. Strip the insulation off the wires. Use wires with a conductor size of 4 mm².
3. Pass the wires through the strain-reliefs at the bottom of the PowerRouter.
4. Connect the earth (⏚), phase (L) and neutral (N) wire from the external relay to the AC LOCAL OUT terminal on the PowerRouter.
5. Install an AC Disconnect Switch between the AC local out and the external relay.
6. Tighten the strain-reliefs with a torque between 1.2 Nm and 1.5 Nm.
7. Connect the external relay control wires. Use one of the user-selectable contacts K201 / K202.
8. Program the user-selectable contacts K201 / K202 via advanced settings in the software installation tool.

4.8 Connect the additional cable (Italy)

The additional cable is only applicable for Italy (directive CEI-021). See figure 15 for the connection overview.

1. Remove the plate from the knock-out hole (1).
2. Place the cable gland (4) from the bottom through the hole.
3. Fasten the cable gland with the nut (3) on the inside of the PowerRouter.
4. Slide the cable through the cable gland.
5. Connect the cable to the connector (2).
6. Fasten the cable-nut (5).
7. The cable can be connected to an external receiver from the power company. In figure 15;

   Contact closure A (blue) activates the remote trip (Teledistacco).

   Contact closure B (green) activates the move frequency band signal (Segnale esterno).

   C (orange) and D (brown) are not connected, for further use.

4.9 Switch on the system

1. Close the lower front cover.
2. Set the solar switch, on the PowerRouter, to on.
3. Set the external AC disconnect switch to on.
4. Switch on the PowerRouter (switch on the display).

4.10 Initialise the PowerRouter

The PowerRouter must be initialised by setting system parameters. After setting the parameters, the PowerRouter is ready to use. There are two methods to set the system parameters.

4.10.1 Installation wizard (on the display)

1. The installation wizard starts automatically the first time you switch on the PowerRouter.
2. Use the buttons on the PowerRouter display to go through the installation wizard screens and make changes.

EN

4.10.2 Software installation tool (for advanced settings)

1. Connect a PC, with the software installation tool, to the PowerRouter's USB port (use a USB cable as shown in figure 7).
2. Use the software installation tool to set the system parameters.

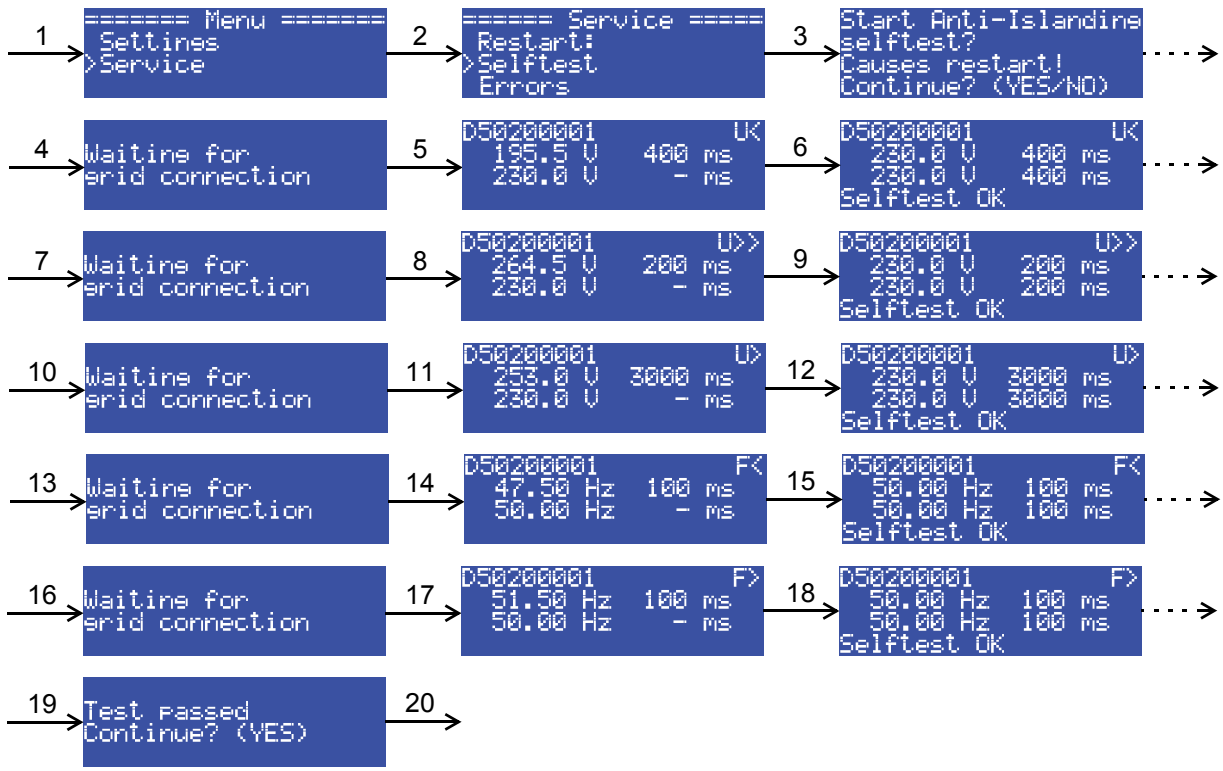
You can download the PowerRouter software installation tool, driver, and guideline via the PowerRouter website. You need your login details for this website. You can request login details via www.PowerRouter.com. Check the website regularly for updates to the PowerRouter software installation tool.

4.10.3 Run the self test (Italy)

The self-test is only applicable for Italy (directive CEI-021). If the country is set to Italy, the self-test is available via the service menu on the display.

The Italy Self Test is meant to check the upper and lower limits of the AC voltage and AC frequency at which the PowerRouter will disconnect from the grid. If the test fails, the PowerRouter is not allowed to connect to the grid.

The example displays below show the self test OK. If the test fails the display will show Selftest fail.



EN

1. Press *yes*, and use up/down to select *Service*.
2. Press *yes*, and use up/down to select *Selftest*.
3. Press yes to go to the *Selftest*.
4. Press *yes* to continue, or *no* to cancel.
5. Wait untill the grid is connect and the voltage lower trip test starts.
6. Wait untill the test is finished (*Selftest OK* or *Selftest fail*).
7. Press *yes* to continue.
8. Wait untill the grid is connect and the voltage upper trip test starts.
9. Wait untill the test is finished (*Selftest OK* or *Selftest fail*).
10. Press *yes* to continue.
11. Wait untill the grid is connect and the average voltage upper trip test starts (takes 10 minutes).
12. Wait untill the test is finished (*Selftest OK* or *Selftest fail*).
13. Press *yes* to continue.
14. Wait untill the grid is connect and the frequency lower trip test starts.
15. Wait untill the test is finished (*Selftest OK* or *Selftest fail*).
16. Press *yes* to continue.
17. Wait untill the grid is connect and the frequency upper trip test starts.
18. Wait untill the test is finished (*Selftest OK* or *Selftest fail*).
19. Press *yes* to continue.
20. The display should show *Selftest passed.* Press *yes* to continue.

CAUTION

If the test is cancelled the PowerRouter reacts as if the selftest failed.

If the PowerRouter switches off during the selftest, or the display shows an error, restart the PowerRouter and redo the test. If the selftest failes the second time contact your local Bussiness Partner.

4.11 Connect the PowerRouter to the internet

CAUTION

Install the clip-on coil on the UTP cable within 10 cm of the powerrouter.

EN

4.11.1 Connect to an internet router

An example of a connection is shown in figure 10. The PowerRouter can be connected to any of the available ports. The numbers in the drawing are:

1. Internet Router.
2. Connected computers.
3. CAT5e UTP cable.
4. PowerRouter.
5. ADSL, ISDN, or cable connection.
6. Power adapter for the internet router.

4.11.2 Connect via a switch to an internet router

An example of a connection is shown in figure 11. The PowerRouter can be connected to any of the available ports of the switch. The numbers in the drawing are:

1. Internet Router.
2. CAT5e UTP cable.
3. Ethernet switch.
4. PowerRouter.
5. Connected computers.
6. Internet modem.
7. ADSL, ISDN, or cable connection.
8. Power adapter for the internet router.

4.11.3 Connect to a wireless access point

An example of a connection is shown in figure 14. The numbers in the drawing are:

1. Internet Router.
2. ADSL, ISDN, or cable connection.
3. Power adapter for the internet router.
4. Wireless access point.
5. CAT5e UTP cable.
6. PowerRouter.

CAUTION

- The wireless access point must support wireless client function, and it must have a RJ45 connection. If in doubt consult your supplier.
- The PowerRouter cannot connect to the internet via a proxy server.

EN

4.11.4 Register the PowerRouter on www.myPowerRouter.com

1. Make sure you have the Part.no., Serial no., and Control code available as mentioned on the type label of the PowerRouter (figure 1).
2. Check the internet connection via menu > service > status > internet connection. The display should show OK.
3. Go to a computer and open *www.myPowerRouter.com*.
4. In the login screen click *New user* (figure 16).
5. Fill out the Part.no., Serial no., and Control code.
6. Click *Register* (figure 17).
7. Fill out the fields in the window (figure 18), and click *Continue*.
8. Fill out the fields in the window (figure 19), and click *Continue*.
9. You will receive a confirmation e-mail.

4.11.5 Register additional PowerRouters on one login

You can register two additional PowerRouters on the same login. To do this:

1. Login on www.myPowerRouter.com.
2. Click *My PowerRouter*.
3. Click *New PowerRouter* (figure 20).
4. Fill out the Part.no., Serial no., and Control code.
5. Click *Register PowerRouter* (figure 21).

CAUTION

- The PowerRouter internet connection will not work if a proxy server is being used.
- Do not use the AC local out of the PowerRouter to provide power to the internet router, or internet switch, the connection will be lost during a reset.

- *The PowerRouter only uses internet port 80. This is the default setting on most networks.*
- *The PowerRouter needs a DHCP server within the network. This should be provided by the internet router or the intenet switch.*
- *To test the connection, connect a PC to the connection that you will use for the PowerRouter. Open a web page. If the web page opens, the connection works.*
- *The maximum length of the CAT5e UTP cable is 20 meters. If you need to clear a longer distance, you can use an additional router, and an additional cable of 20 meters.*
- *Powerline communication may result in an unreliable internet connection.*

EN

5 Software installation tool

5.1 Introduction

After the installation with the software installation tool it is possible to make advanced settings to further optimise the PowerRouter.

Below you find an overview of features that are available in the software installation tool, under advanced settings. Each feature has a short description, for detailed information refer to the help available in the software installation tool or the guidline (download from www.PowerRouter.com).

5.2 Display settings

5.2.1 Backlight

Sets the time the PowerRouter's backlight stays on after pressing a button.

5.2.2 Display

Select the information that will be shown by default in the display of the PowerRouter.

5.2.3 Language

Select the language of the display of the PowerRouter.

5.3 PowerRouter settings

5.3.1 Scenario

Change the scenario of the PowerRouter. This option is not yet available, it is reserved for future use.

EN

5.3.2 Alarm 1 / Alarm 2

The PowerRouter is provided with 2 user-selectable relays referred as K201 and K202. This chapter describes the different alarms you may assign. After specifying the alarm it needs to be assigned to the relay icon, appearing next to the alarm icon in the installation tool. The relay icon can be selected after configuring the alarm.

Off
This is the default selection for an alarm relay. It is off or not used.

Grid voltage alarm
When the grid voltage is outside of the desired range the alarm relay is inactive. This can be used to switch on loads or sound an alarm when the grid voltage is out of range.

For example to protect sensitive loads against high voltage. Or to switch on additional loads when the grid voltage is high. Which is usually an indication of high feed-in power.

Grid connection alarm
Alarm based on whether the system is connected to the grid. The relays are inactive if the system is in standby and no grid is available to power the relays.

CAUTION

This alarm is not to be used for backup functionality.

Load management
Switch on additional loads when a surplus of solar energy is available to increase the self-use.

Self-use with backup
Alarm based on whether the system is connected to the grid. When disconnected from the grid, the PowerRouter will switch to backup mode.

5.3.3 Standby

Select that the PowerRouter can go in standby. The PowerRouter will go in to standby when there is no solar power available.

5.3.4 Standby timer

Select a time interval, in which the PowerRouter goes to standby.

EN

5.4 Grid

5.4.1 Country

Set the country grid settings for a specific country.

CAUTION

It is not allowed to select another country, than the country the PowerRouter will be installed.

5.4.2 EEG 2012

Set the dedicated parameters to your installation size to comply with the German EEG 2012 regulation.

5.4.3 VDE 4105

Change the grid settings to comply with the VDE 4105 per local utility requirements.

5.4.4 Dynamic feed-in limiter

With the Dynamic feed-in limiter the output of the system can be adjusted. You can:

- Limit the output of the system.
- Limit the output to the grid after the point where the load is connected to the grid.

EN

6 Operation

6.1 Display menu

Open the menu

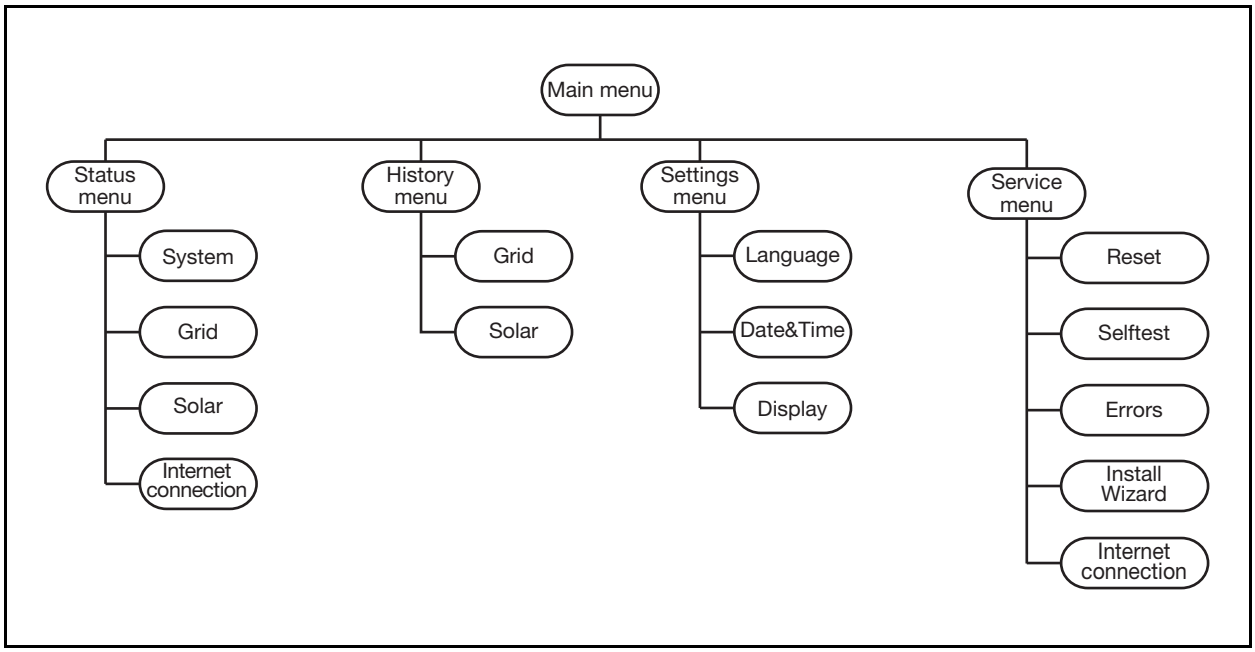
- Press any button on the display to open the menu.

Navigate through the menu

- Use the UP/DOWN buttons to navigate through the menu.
- Use YES to open the selected item.
- Use NO to return to the previous item.

Select and change settings

- Use YES to change a selected setting.
- Use the UP/DOWN buttons to change the selected setting.
- Use YES to confirm the changed setting.
- Use NO to cancel the change.



EN

7 Troubleshoot

7.1 Troubleshooting

If you encounter difficulty with the operation of your PowerRouter, follow the steps below:

- Check the LED status.
- Check the error message on the LCD display, and the error history.
- If the difficulty remains, contact your installer/dealer.

Collect the following information before you contact your installer or dealer (figure 1):

- Model number
- Serial number
- Brief description of the problem
- LED status
- Displayed error message
- Error history
- Software version and ID number

7.2 Check the LED status

When an error has occurred the LEDs will either be OFF or FLASHING as follows:

PowerRouter state	**Operational (blue)**	**Charging (blue)**	**Grid (blue)**	**Error (red)**
Normal Operation	on	*	*	off
Standby	blinking	off	off	off
Not initialised	blinking	off	off	blinking
System check	off	on	*	off
Soft error	on	*	*	on
Hard error	off	off	off	blinking
Firmware update**	off	off	*	on
Validating the grid	*	*	blinking	*
Grid connected	*	*	on	*
Fast charging batteries	*	blinking	*	*
Charging batteries	*	on	*	*
Using battery power	*	off	*	*

* The LED can be on, blinking, or off.

** The PowerRouter is receiving / installing an update, this process may last for 25 minutes. The display will show a progress bar from 0% to 100%. During this time you must not do any other actions on the PowerRouter.

EN

The charging LED is only active if a battery extension module is installed.

7.3 Check the error messages

The PowerRouter shows the latest error message on the display. The last ten error messages are stored in the error history. For possible solutions see section 7.5.

Most errors are cleared automatically by the system if the error condition disappears. If an error message does not clear itself, press the NO button for at least 3 seconds to clear the error.

7.4 Error explanation

7.4.1 Hard error

When a hard error occurs the PowerRouter goes into a safe mode and will not function until the user has turned the system off and on or a reset is performed. A hard error is indicated when the error LED is flashing.

7.4.2 Soft error

When a soft error occurs the module in which the error originated will go into a safe mode. Other modules in the PowerRouter will continue to operate. The PowerRouter can recover from the error automatically. A soft error is indicated when the error LED is on.

7.4.3 Error code

Example: ***P027-H***

P The first letter indicates where the error originated within the PowerRouter

P - Platform

S - Solar module

G - Grid module

027 The number indicates which error has occurred

H The second letter indicates the level of the error that occurred

H - Hard error

S - Soft error

EN

7.5 Errors

Check www.PowerRouter.com for the latest version of the errorlist.

Error	Level	Explanation	Action
P027-H P028-H P029-H G025-H	Hard	A grid error has occurred	• Restart the system (section 7.6.1) • The system should recover from the error after the restart • Contact your dealer if this error occurs frequently
P058-H	Hard	After a firmware update one of the modules has an incompatible firmware version	• Contact your dealer for the correct firmware package • Update the firmware of the system with the correct version • Restart the system (section 7.6.1)
P081-H	Hard	The installation wizard or installation tool failed to write the anti-islanding settings to the PowerRouter	• Restart the system (section 7.6.1) • Run the installation tool or install wizard again • Contact your dealer if this error occurs frequently
P092-H G034-H S019-H	Hard	The PowerRouter configuration is incorrect	• Contact your dealer if this error occurs
P098-H G036-H S021-H	Hard	The firmware in the PowerRouter does not match the hardware	• Contact your dealer if this error occurs
P100-S	Soft	There was too much load variation during the sensor test	• Turn off the loads connected to the same phase as the PowerRouter • Restart the system (section 7.6.1)
P105-S	Soft	The PowerRouter needs a 1-phase or 3-phase sensor to operate in the selected scenario. This sensor was not detected.	• Make sure the connection of the 1-phase or 3-phase sensor is correct and in the right position. For detailed information see the related section in this manual. • Restart the system (section 7.6.1)
P106-S	Soft	The connection between the PowerRouter and the 3-phase sensor has been lost, or the 3-phase sensor has no power.	• Check the connection between the PowerRouter and the 3-phase sensor. • Check the power connection of the 3-phase sensor. • Restart the system (section 7.6.1),

EN

P111-S	Soft	The PowerRouter was not able to configure the 3-phase sensor	• Make sure the 3-phase sensor is connected properly • Make sure the 3-phase sensor is not in the locked position • Restart the system (section 7.6.1)
P115-H	Hard	The PowerRouter cannot function correctly because some hardware modules were not detected	• Contact your dealer if this error occurs
G001-S G037-S	Soft	The internal temperature of the grid module (G) is too high The output power of the module is reduced	• Check the PowerRouter airflow (section 7.6.2) • Once the module cools down the error will disappear and normal operation will resume • Contact your dealer if this error occurs frequently
G002-S	Soft	An overvoltage occurred on the power backbone. The grid module (G) will be temporarily turned off	• Once the voltage drops below the safe level the error will disappear and normal operation will resume • Contact your dealer if this error occurs frequently
G003-S	Soft	An undervoltage occurred on the power backbone. The grid module (G) will be temporarily turned off (e.g. the load on the local out is higher than the power available in the PowerRouter)	• Make sure the loads on the local out are turned off • After one minute the error will disappear and normal operation will resume • Contact your dealer if this error occurs frequently
G007-S	Soft	The voltage level on the local out is too high in a situation where no voltage is expected	• If this error occurs during installation make sure the grid is connected to the “AC GRID” connection • When this error occurs during normal operation an error has occurred in connection with the anti-islanding safety requirements • Restart the system (section 7.6.1) • Contact your dealer if this error occurs frequently
G011-S	Soft	An undervoltage occurred on the local out. The local out will be temporarily turned off.	• Make sure the loads on the local out are turned off • After one minute the error will disappear and normal operation will resume • Contact your dealer if this error occurs frequently
G012-S	Soft	An overvoltage occurred on the local out. The local out will be temporarily turned off (e.g. a very high load connected to the local out was suddenly disconnected)	• Make sure the loads on the local out are turned off • After one minute the error will disappear and normal operation will resume • Contact your dealer if this error occurs frequently
G013-H	Hard	A short circuit was detected on the PowerRouter local out	• Make sure the loads on the local out are turned off • Check the wiring connected to the local out for a short • Restart the system (section 7.6.1)
G015-S	Soft	There was an internal communication error within the PowerRouter	• After one minute the error will disappear and normal operation will resume • Contact your dealer if this error occurs frequently
G023-H	Hard	The local out output was overloaded	• Turn off the loads connected to the PowerRouter • Restart the system (section 7.6.1)
G025-H	Hard	See P027-H	

EN

G028-H	Hard	An error occurred on one of the internal voltage supplies of the grid module (G)	• Restart the system (section 7.6.1) • The system should recover from the error after the restart • Contact your dealer if this error occurs frequently
G029-S	Soft	The grid module (G) start-up procedure failed	• After one minute the error will disappear and normal operation will resume • Contact your dealer if this error occurs frequently
G031-H	Hard	There was an overpower on the output of the PowerRouter	• Turn off the loads connected to the PowerRouter • Restart the system (section 7.6.1)
G034-H	Hard	See P092-H	
G036-H	Hard	See P098-H	
G039-S	Soft	The output power of the grid module (G) has been reduced because the grid frequency was too high	• The error will disappear and normal operation will resume when the grid frequency is within approved limits
G040-S	Soft	The output power of the grid module (G) has been reduced because the grid voltage was too high	• The error will disappear and normal operation will resume when the grid voltage is within approved limits
G041-S	Soft	The output power of the grid module (G) has been reduced because the 10 minute average of the grid voltage was too high	• The error will disappear and normal operation will resume when the 10 minute average of the grid voltage is within approved limits
S002-S S023-S	Soft	The internal temperature of the solar module (S) is too high The output power of the module has been reduced	• Check the airflow of the PowerRouter (section 7.6.2) • When the module cools down the error will disappear and the normal operation will resume • Contact your dealer if this error occurs frequently
S004-S	Soft	The solar string voltage connected to one or both of the inputs exceeds 600 volts	• Check the solar panel configuration and wiring • The error will disappear when the voltage on both strings drops below 600 volts
S005-S	Soft	An overvoltage occurred on an internal bus of the solar module (S)	• The error will disappear when the voltage drops below the limit • Contact your dealer if this error occurs frequently
S007-S	Soft	An overcurrent occurred on an internal circuit of the solar module (S)	• After ten minutes the error will disappear and normal operation will resume • Contact your dealer if this error occurs frequently
S013-S	Soft	The output power of the solar panels exceeds 6000 watts	• This error will disappear when the power drops below 6000 watts • Contact your dealer if this error occurs frequently
S016-S	Soft	There was an internal communication error within the PowerRouter	• The error will disappear automatically and normal operation will resume • Contact your dealer if this error occurs frequently
S019-H	Hard	See P092-H	
S021-H	Hard	See P098-H	
S024-S	Soft	Problem with the 14V onboard supply voltage, or the SOlar boost limiter is activated.	• The system will recover automatically. • Contact your dealer if this error occurs frequently

EN

7.6 Procedures

7.6.1 Restart the PowerRouter

The PowerRouter can be restarted in any of the following ways:

- Turn the system off and on with the on/off switch on the display.
- Use the restart function in the service menu.

7.6.2 Check the PowerRouter airflow

If an over-temperature condition occurs check the following:

- Make sure the ambient temperature in the room where the PowerRouter is located does not exceed 40 degrees Celsius.
- Make sure the airflow through the PowerRouter is not obstructed. Check the air output at the top and the air input at the bottom.
- Open the connection area of the PowerRouter and make sure the internal fans are turning (this step must be performed by a trained service engineer).

7.6.3 Check the internet connection

The display will show information about the internet status like: Internet connection status (ok, error, counting), Last date and time when the PowerRouter was connected to the internet, the IP number and status of the firmware distribution.

7.6.4 Look up the firmware versions and id number

Open the display menu and navigate to revision. Here you will find:

- The firmware versions of the various internal modules.
- The PowerRouter's unique identification number here.

7.6.5 Reset the PowerRouter

If the PowerRouter is not working as expected, it may help to perform a restart.

CAUTION

Notify the end-user before you do a restart. A restart of the PowerRouter can result in a temporary power failure. This means that no power will be available for the end-user. The restart takes less than 1 minute.

1. Notify the end-users that there may be a brief power interruption.
2. Open the display menu.
3. Navigate to the restart procedure.
4. Activate the restart procedure.

8 De-installation

EN

DANGER

To safely de-install the PowerRouter, you must follow the instructions in this chapter.

8.1 De-install

To de-install the PowerRouter:

1. Switch the PowerRouter unit OFF.
2. Switch the solar disconnect switch OFF (on the back of the PowerRouter).
3. Switch the AC switches OFF (grid and local out).
4. Wait at least 5 minutes, to ensure the unit is completely de-energised.
5. Disconnect the communication wires.
6. Disconnect any optional connections.
7. Disconnect the solar panel string wiring with the special tool (figure 6).
8. Disconnect the AC wires.
9. Disconnect the DC wires.
10. The PowerRouter can now be removed for disposal or repair.

DANGER

The wires from the solar panels are always energised. The voltage from a string of solar panels can be as high as 600 V. The current can be as high as 15 A.

CAUTION

De-installation must be carried out by qualified personnel. Contact your installer/dealer.

8.2 Disposal

When the PowerRouter reached the end of its service life, or is defect beyond repair:

- Dispose of the PowerRouter according to local regulations.
- Submit the PowerRouter to a collection point for electrical and electronic waste recycling.

CAUTION

The PowerRouter must be disposed of according to local regulations.

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9 Technical specifications

9.1 Technical specifications of the PowerRouter

AC output	PR50S	PR37S	PR30S
Continuous output power	5000 W (DE: 4600 W)	3700 W (DE/UK/PT: 3680 W)	3000 W
AC output current	25 A (DE: 22A)	18 A	15 A
Cos Phi	1 (DE: 0.9 ind. … 0.9 cap. adjustable)		
Nominal output voltage	230 Vac, 50 Hz		
AC output range	180-264 Vac 45-55 Hz (limited by local anti-islanding regulations)		
AC output voltage (local out)	230 Vac ± 2%, 50 Hz ± 0.2%, true sine wave <3% THD, single phase		
Peak power (local out)	1.8 x Pnom., 10 sec.		
Protection	electronic, fused		
Standby losses	< 3W		
User interface	display with 4-button operation		
Connectivity	ethernet (RJ45), TCP/IP		
User-selectable relays	2 provided. NO/NC, 250Vac, 1 A, 24 Vdc, 5 A		

Solar panels	PR50S	PR37S	PR30S
Max. input	5.5 kWp total, 15 A per string	4 kWp total, 15 A per string	3.3 kWp total, 15 A
No. of inputs	2	2	1
No. of MPP trackers	2, fully independent	2, fully independent	1
DC disconnect switch	4-pole, 600 V, 15 A	4-pole, 600 V, 15 A	2-pole, 600 V, 15 A
Solar voltage	100-600 Vdc per string		
MPP voltage	180-480 Vdc per string		
Solar connections	MC4		
Max. efficiency	94% (93% EU)		
Max. MPP efficiency	99.9%		

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Environmental	PR50S	PR37S	PR30S
Operating temperature range (full power)	-10 °C to +50 °C (derating to prevent overtemperature)		
Storage temperature	-40 °C to +70 °C		
Humidity	maximum 95%, non-condensing		
Regulatory approvals and standards	CE, VDE-AR-N 4105:2011-08, EEG2012, C-Tick		
Safety	EN 60950-1, EN 62109-1, EN 60335-2-29		
Emission	EN 55014-1, EN 61000-3-2, EN 61000-3-3, EN 61000-6-3		
Immunity	EN 55014-2, EN 61000-6-2		
Anti-islanding protection	VDE 4105, VDE 0126.1.1, G83/1(UK), RD1699/2011(ESP), CEI0-21(IT), AS4777 (AUS) Safety EN 60950-1, EN 62109-1, -2 indoor (IP20), EN 60335-2-29 (check www.PowerRouter.com for other country certifications)		
Warranty	five years (optional: extension to ten years)		

General	PR50S	PR37S	PR30S
Dimensions (W x H x D)	545 x 502 x 149 mm		
Protection category	indoor use (IP20)		
Weight	15.5 kg		
Topology	galvanically isolated transformer		
Cooling	forced airflow		

All specifications apply at 25°C unless stated otherwise.

EN

the PowerRouter